

CVAA Section 205

Access to Video Programming Guides and Menus Provided on Navigation Devices

Notification Requirements

Point of contact:

Please contact Mark Krug at 800.841.5951 (office) 402.632.4770 (fax) or mkrug@nntc.net for questions relating to:

- Accessible Navigation Devices for blind or visually impaired customers
- Availability and description of accessible equipment and compatibility features
- How to request an accessible device
- Where to locate information about activating and using accessible features
- How to request consumer information and documentation in alternate formats or alternate modes
 - User Guides
 - Bills
 - Installation Guides for end-user installable devices
 - Product support communications
 - End-user product documentation

To report a problem or concern regarding the accessible navigation device, service, or other issues please contact:

Mark Krug
110 East Elk Street
Jackson, NE 68743
800.841.5951
402.632.4770
mkrug@nntc.net

Notice of Availability:

Northeast Nebraska Telephone Company is notifying consumers of the availability of accessible navigation devices available to blind or visually impaired customers upon request. This notification complies with Section 205 of the Twenty-First Century Communications and Video Accessibility Act. The following accessible equipment and/or solution is available, upon request, to Northeast Nebraska Telephone Company customers:

- Description of Accessible Device and/or separate solutions

Customers wishing to request the accessible equipment, may contact Northeast Nebraska Telephone Company during normal business hours (Monday – Friday, 8 am – 5 pm) using the contact information listed below:

NNTC
Mark Krug
110 East Elk Street
Jackson, NE
800.841.5951
402.632.4770
mkrug@nntc.net