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FOR IMMEDIATE RELEASE:

### **Drive-up Free Wi-Fi available in NNTC Communities**

Officials with Northeast Nebraska Telephone Company (NNTC) recognize the importance of internet to do schoolwork from home with school closures due to COVID-19. Because of that, the internet company will offer FREE Wi-Fi hotspots at its central office locations throughout the communities the company serves. Free Wi-Fi will be available 24/7 for at least 60 days. This is available for anyone, even non-customers. Just search [NNTC\\_PandemicFreeWiFi](#). Drive close to any of our central offices at the following locations in northeast Nebraska:

- 1.) Allen - 212 S. Clark St.
- 2.) Bartlett - 531 Randolph St.
- 3.) Bristow - 202 1/2 Park St.
- 4.) Butte - 510 Thayer St.
- 5.) Clarks - 106 W. Amity St.
- 6.) Clearwater - 306 Nebr. St.
- 7.) Coleridge - 114 N. Main St.
- 8.) Craig - 196 N. Main St.
- 9.) Decatur - 430 W. 7th St.
- 10.) Dixon - 208 3rd St.
- 11.) Jackson - 116 N. Pigeon St.
- 12.) Long Pine - 156 W. 4th St.
- 13.) Martinsburg - 5204 Main St.
- 14.) Newcastle - 205 Louis St.
- 15.) Obert - 213 Hwy 12
- 16.) Prague - 301 W. Center Ave.
- 17.) Spencer - 107 W. Evans St.
- 18.) Staplehurst - 222 N. 5th St.
- 19.) Stuart - 105 E. 2nd St.
- 20.) Ulysses - 420 C St.
- 21.) Weston - 350 Elm St.
- 22.) Winside - 203 Vroman St.



## Schooling from Home

If you have a student at home (college or otherwise) because of coronavirus, please let staff at Northeast Nebraska Telephone Company know. The company will offer their customers who have a student at home a 1 GB credit, per closed school day, per student. Please visit the company's website: [www.nntc.net](http://www.nntc.net), click on "Customer Forms " and then on the "Closed School due to COVID-19 Form". Proof of the student's identity and school will be needed.

### **NNTC to take part in FCC's "Keep America Connected Pledge"**

Northeast Nebraska Telephone Company will take part in the Federal Communications Commission's "Keep American Connected Pledge" during the COVID-19 pandemic.

Northeast Nebraska Telephone Company pledges for the next 60 days to: (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and (3) open its Wi-Fi hotspots to any American who needs them.

### **Assistance for low-income households**

With schools pushing for online coursework, the need for assistance for phone and internet at home is becoming greater. The FCC's Lifeline program aims to help low-income households pay for their telephone and broadband service charges by providing a monthly subsidy. To see if you qualify, just go to [www.nntc.net](http://www.nntc.net), hover over "Phones" on the main menu and then click "Lifeline Assistance Program".

### **Entering Homes and Businesses**

The nature of business at Northeast Nebraska Telephone Company requires staff to enter homes and businesses. The company now has new protocols in place, which not only protect technicians but also protects customers.

Until further notice, when our customer service representatives take an order which requires a tech visit, they will be asking questions about the health and travel of the people living in the home.

Technicians will once again ask questions regarding health before entering a home or business. Technicians will also practice social distancing and remain six feet away from anyone in the home or business. Technicians also have the authority to not enter a home or business if they're not comfortable doing so.

### **Stay up to date**

This information is being published on March 18<sup>th</sup>, 2020. With COVID-19 restrictions happening daily, we urge customers to visit our website: [www.nntc.net](http://www.nntc.net) and our social media accounts (Facebook, Twitter, Instagram) for the most up to date information.